Common Questions

1 Q   Are the instruction for completing MeF returns different from those for paper
   returns?
   A   No, the same instructions as those used for completing paper returns must be
   used for efiled returns. The only difference is in the method of data submission.
   Specific requirements for efiling must be followed to submit the data.

2 Q: Does a Vendor need to be certified to send MeF returns to Utah?
   A: Yes. Please follow the instructions in the Certification Guide posted with Pub
   60.

3. Q: Can I file returns for other years with these schemas?
   A: No. Each tax year has a predefined set of schemas; these schemas are for Tax
   Year 2008.

4 Q: Can I file amended returns for Tax Year 2008 via MeF?
   A: Yes.

5 Q: Can I make a payment with my return?
   A: Yes. When you file your return via MeF you have the option to include
   payment information with the return submission.

6 Q: Is a Direct Deposit refund allowed?
   A: No, we are not able to process direct deposit refunds for MeF filers at this
   time.

7 Q: How is the Financial Transaction filled out?
   A: Utah allows/requires the follow in the Financial Transaction
           StatePayment – Only 1 instance, populate required fields in the schema
           Additional Fields Required or Not Allowed within StatePayment
           AccountHolderName – Required
               RequestedPaymentDate – Allowed, limited according to our payment
                   warehousing rules. If the element is not present, the current date is
                   used.
           AddendaRecord – Not Allowed
           RefundDirectDeposit – Not Allowed
           ACHCreditInfo – Not Allowed
           EstimatePayments – Not Allowed

8 Q: Can payments be warehoused?
   A: Yes. We will take payments with requested settlement dates any time from the
   Return Received date up to 130 days in the future.

9 Q: Can Utah process Ach Credit transactions via MeF filing?
   A: No.

10 Q: Are Bulk Payments allowed?
   A: No. If you want to submit payments to multiple accounts or periods, you must submit a TC559 for each Account and Period you want to pay

11 Q: Does Utah support the 20 day perfection period?
   A: Yes. Utah will allow a return to be resubmitted for up to 20 days without penalty to correct any errors in submission, provided the first return was filed timely. If you are resubmitting a return, you are required to populate the OriginalSubmissionId and OriginalSubmissionDate fields in the Return Header.

12 Q: If a return with payment is rejected, will the payment be considered timely if the return is corrected within the 20 day perfection period?
   A: Yes.

13 Q: If we cannot fix the electronic return during the perfection period, will the return be subject to penalty and interest?
   A: Yes

14 Q: Which elements in ReturnHeaderState are required by Utah?
   A: TaxPeriodBeginDate, TaxPeriodEndDate, PreparerFirm, Preparer/Name, Preparer/Phone or Preparer/ForeignPhone, Preparer/DatePrepared

15 Q: If a field is optional in the schema, do we have to provide it?
   A: If the field is part of a calculation, then the field must be provided, or the return will fail to validate against the business rules. Please fill out all the fields for which you have non-zero data.

16 Q: If a schedule does not have any information on it, do we need to add it?
   A: No, if a schedule is not used, then don't include it when filing. However, there are some required schedules that must be filled out, even if all the values are zero.

17 Q: How do I know which fields on the return apply to which elements in the schema?
   A: The elements are named so it is self evident which fields they represent on the form. There is also a line number and field description associated with each element to aid you in development.

18 Q: Can a submitter submit data that is different than the Sample Returns posted on the website?
   A: Yes, the sample data is intended as a "guide" and to help the Tax Commission efiling Contact determine if the entity submitting the data is adequately prepared to submit live data. However, submitters are encouraged to test with their own data.

Forms TC20 and TC20S – Corporate Return and S Corporate Returns

1 Q: On the main page, what should we put in the TotalTaxDue or Refund since both elements are required?
   A: Put zero in the element that is not used.

2 Q: On the Schedule H, what should we put in the required Asset Ratio fields if there are no assets?
   A: Zero

3 Q: On Schedule J, what should we put in the Total fields for Property, Wages, and Sales if we don't have assets in those areas?
   A: Zero

4 Q: On Schedule J, what should we put in the Factor fields for Property, Payroll, and Sales if we don't have assets in those areas?
   A: Zero

5 Q: On Schedule M for the TC20, there is no Acquisition Date on this schedule, but it is in the schema, what do we put there?
   A: Omit this field. The Acquisition Date is used by the TC20S which shares this data type.

6 Q: On Schedule M for the TC20S, there is no FilingPerEndDt on this schedule, but it is in the schema, what do we put there?
   A: Omit this field. The FilingPerEndDt is used by the TC20 which shares this data type.

7 Q: On Schedule N Part 2 for the TC20S, how do we enter more than one nonrefundable credit for a single shareholder?
   A: Enter complete shareholder information (ID and Name) for each credit taken, this is done by repeating the Shareholder element.

Form TC 65 – Partnership Return

1 Q: Where does the data from the TC554 go in the XML?
   A: The TC554 is the Partnership Return Payment Coupon included in with the TC65 form. This form is only for taxpayers who wish to send in their payment through the mail.
   If the taxpayer wants to include payment with their return they can fill out the necessary fields in the Financial Transaction or send in a separate TC559.

2 Q: On the main form, what are the valid entries for Entity Type?
   A: P, L, R, or B – The definitions are defined for these values in the instructions for the form.

3   Q: On Schedule G, what are the valid entries for Partner Type?
    A: G or L – The definitions are defined for these values in the instructions for
    the form.

4   Q: On Schedule G, what are the valid entries for Entity Type?
    A: I, C, S, N, B, P, L, R, or T – The definitions are defined for these values in the
    instructions for the form.

Form TC 559 – Payment Coupon

1   Q: What payment types are allowed with the TC 559?
    A: Extension Prepayments, Quarterly Estimate Payments (for each quarter), or
    Return Payments. Each type is defined by an enumeration in the schema.

2   Q: Since the EstimatePayments element is not allowed in the Financial
    Transaction, how do we submit Quarterly Estimate Payments or Extension
    Prepayments?
    A: Submit the TC559 and choose the enumeration that matches the desired
    payment type. The payment information is entered in the StatePayment section of the
    Financial Transaction